Revision overview

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<th>Change(s)</th>
</tr>
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<tr>
<td>29/01/2019</td>
<td>0</td>
<td>First version</td>
</tr>
<tr>
<td>26/03/2019</td>
<td>1</td>
<td>Added: Open Source Licenses</td>
</tr>
<tr>
<td>06/12/2021</td>
<td>2</td>
<td>Added: Parameter Jitter</td>
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1 General information

Please read this document thoroughly from start to finish before you begin installing the device and putting it into operation.

1.1 Purpose of use

The EIP-INspektor® permanently monitors all data traffic in an EtherNet/IP master system. You will receive a maintenance requirement notification when critical changes that could lead to unplanned system downtimes are detected.

Based on the report analysis (purely passive behaviour), the following quality parameters are monitored:

- Update rate
- Error frames (sent/received)
- Frame gaps
- Bus node failure
- Netload (sent/received)
- Jitter

One EIP-INspektor® is required per EtherNet/IP master system. This EIP-INspektor is looped into the connection between the IO controller (PLC) and the first device (switch) for analysis, or integrated within the network through a feedback-free measurement point (e.g. PNMA II; art. no. 114090100).

No additional IP addresses or adjustments to the PLC program are required for using the EIP-INspektor®. It works in an entirely manufacturer-independent way; i.e. the analysis works completely independently of the type of control system and IO devices.

For long-term analysis, the EIP-INspektor® can remain in the bus system without any time restrictions. The relevant telegram traffic is continuously analysed and evaluated in order to detect deviations from normal conditions and trigger alarms.

1.2 Use of Open Source Licenses

Indu-Sol offers to provide source code of software licensed under the GPL or LGPL or some other open source licenses allowing source code distribution. The individual licenses which are used in Indu-Sol products can be found in the products front ends.
1.3 **Scope of supply**

The scope of supply comprises the following individual parts:

- EIP-INspektor®
- 3-pole plug-in terminal block (power supply)
- 6-pole plug-in terminal block (alarm contacts)
- CD with software for the report analysis and device manual

Please check the contents are complete before putting into operation.

1.4 **General safety instructions**

1.4.1 **Operating personnel**

This device may only be put into operation and operated by qualified personnel. Qualified personnel, as referred to in the safety-related information of this manual, are persons who are authorised to put into operation, to earth and to label devices, systems and electrical circuits in accordance with the standards of safety engineering.

1.4.2 **Power supply**

The devices are designed for the operation with SELV-voltages (Safety Extra Low Voltage) via LPS (Limited Power Source). Only SELV/LPS conformal extra-low voltages according to IEC 60950-1 / EN60950-1 / VDE0805-1 as well as power packs for voltage supplies according to NEC Class 2 (National Electrical Code) may be used.

The shield of the RJ45-socket is connected to the device housing for dissipating interfering currents. Note possible short circuits when using shielded cables.

1.4.3 **Utilization of EIP-INspektor®**

Do not open the housing of the device. The warranty expires when the housing is opened. The device should be send back to the supplier in case of any defects. There are no components in the devices, which could be maintained by the user.

1.4.4 **Intended use**

The devices are designed for use in the industrial sector in the protection class IP20. These must therefore not be connected directly to the public low-voltage network. The installation must be carried out in an industrial control cabinet. The industrial control cabinet may be located at a maximum height of 3000 meters.

1.4.5 **Batteries**

"CAUTION: Risk of Explosion if Battery is replaced by an Incorrect Type. Dispose of Used Batteries According to the Instructions."
**General information**

“ATTENTION: Risque d’explosion si la batterie est remplacée par un type incorrect. Mettre au rebus les batteries usagées selon les instructions.”

1.5 Device ports

![Device ports diagram](image)

**X3 Power supply**
- 24 V DC + PE

**System display**

**Web interface**
- X2/P1 ACTIVE
- X2/P2 PASSIVE
- RJ45 network port

**X4 Fault output / digital inputs**
- ½ Potential-free switch contact
- 1 Alarm acknowledgement (Web + switch contact)
- 2 Alarm acknowledgement (switch contact)
- 3 Alarm deactivation (configurable)
- GND reference ground for 1–3

**EtherNet/IP**
- X1/P1 IN
- X1/P2 OUT
- RJ45 EtherNet/IP ports

Figure 1: Device ports
2 Installation

2.1 Installation instructions

EIP-INspektor® is installed horizontally inside the cabinet on a 35 mm top-hat rail in accordance with DIN EN 60715.

![Figure 2: Device installation on top-hat rail](image)

**Caution:** The following distances must be maintained from other modules for correct installation:

- From left and right: 20 mm
- From top and bottom: 50 mm

Removal for alternate use of the EIP-INspektor® in different master systems is illustrated in Figure 3.

![Figure 3: Removal](image)
2.2 Voltage supply

Operation requires 24 V of external direct current, which is to be connected to the device via the 3-pole plug-in terminal block (X3) supplied in the package. The PE contact should be connected to the local PE system.

![X3 diagram]

**Caution:** When connecting, make sure that the polarity is correct.

2.3 Measurement location

Wherever possible, the EIP-INspektor® should always be installed in the network connection between the PLC and the first I/O device or switch, since the majority of communication typically takes place via this connection.

2.4 Connection to the EtherNet/IP network

You can connect to the EtherNet/IP network in different ways. The various options are described below.

2.4.1 Fixed installation within the master system

The EIP-INspektor® is firmly integrated into the network for continuous, permanent network analysis. To do this the device is integrated into the system via the IN and OUT sockets.

![Fixed installation diagram]

**Caution:** Installing the device with this connection option causes a EtherNet/IP network fault and should be performed during system standstill.
2.4.2 Connection via feedback-free measurement point

In conjunction with a feedback-free measurement point (e.g. PNMA II; art. no. 114090100), EIP-INspektor® can be connected to the EtherNet/IP-system at any time without compromising ongoing system operation. This can also be performed on a temporary basis if required. To do this, the EIP-INspektor® is hooked up to the M1 and M2 monitor sockets of the measurement point by means of two patch cables.

![Diagram](image)

*Figure 5: EIP-INspektor® NT connection via PNMA II*

2.5 WEB INTERFACE

The LAN connections X2/P1 and X2/P2 of the WEB INTERFACE constitute the link to the EIP-INspektor®. This involves 10Base-T/1000Base-T RJ45 interfaces. A standard Ethernet cable is used as a connection cable to a PC/ laptop (not included in the scope of supply).

A Web-server function is integrated for access to the device and can be opened with an appropriate standard browser (e.g. Microsoft Internet Explorer from version 10 or Mozilla Firefox from version 11; JavaScript must be activated). You can reach the device’s user interface by entering the IP address of the EIP-INspektor® in the browser’s command line.

**Caution:** To display the website correctly, the following ports must be enabled in firewalls, gateways and routers: TCP/80 for HTTP or TCP/443 for HTTPS.

The EIP-INspektor® is supplied with the following factory-set network configuration:

<table>
<thead>
<tr>
<th></th>
<th>PASSIVE – X2/P2</th>
<th>ACTIVE – X2/P1</th>
</tr>
</thead>
<tbody>
<tr>
<td>IP address:</td>
<td>192.168.212.212</td>
<td>192.168.213.212</td>
</tr>
<tr>
<td>Subnet mask:</td>
<td>255.255.255.0</td>
<td>255.255.255.0</td>
</tr>
</tbody>
</table>
Both the evaluation of internally recorded data and the parametrisation of the device are possible through the **PASSIVE** and **ACTIVE** connection sockets. These are two independent network access. Additional to the web access the active Webinterface can send requests to the EtherNet/IP Network. For this it is necessary to start a "Device scan" in the Device overview. This is used to retrieve and store information such as the name, IP address, etc. for the respective device.

### 2.6 Signal inputs and outputs

The 6-pole connector terminal block (X4) at the top of the device is assigned as follows:

**Output:**
- Potential-free switch contact (relay)
- Opener

**Power supply**
- Potential-free switch contact
- max. 30V DC; max. 1A

**3 inputs:**
- Max. 24V DC ±20%
- Inactive < 3V
- Active > 10V
- Maximum current 0.15 mA
- Galvanically isolated

**GND:**
- Input earth potential

Input 1: Alarm acknowledgement (Web interface + switch contact)
Input 2: Alarm acknowledgement (switch contact)
Input 3: Alarm deactivation

Additional functions can be configured via the Web interface (see point 3.4.1.5. Digital Input).

### 2.7 Display screen

After connecting the power supply, the display conveys the system start-up of the EIP-INspektor®. After successful system start-up, the current state of the EtherNet/IP network is always displayed on the Home screen. You can scroll between the menu items with the arrow keys on both sides. The Home key takes you directly to the Home screen.

![Figure 6: Touch-Screen menu](image-url)
3 Web interface and selection functions

To access the Web interface, and thus the recorded data of the EIP-INspektor®, use an Internet browser and enter the IP address (passive: 192.168.212.212; active: 192.168.213.212) of the device to open the Web interface.

The following icons are used in the Web interface for a simple overview of the individual statuses of the network and devices:

- **Green Check**: No faults: EtherNet/IP communication is working without any problems.

- **Yellow Exclamation**: Warning: A communication fault or a diagnostic message has appeared in the network, or originated from a device, and this fault or message has not yet led to system failure. The sources of these events should be localised and resolved.

- **Red X**: Fault: A critical fault has appeared in the network, or originated from a device, and this fault leads to system failure. It is urgently necessary to resolve the fault.

- **Gray Diagonal Line**: The bus communication in the network has failed or cannot be detected by the INspektor (serious fault in the network) or the device is no longer communicating or is not in the network.
3.1 Homepage

The homepage provides a complete overview of the status of the connected EtherNet/IP master system since the start of the EIP-INspektor®.

If there are no faulty entries here, the system is working stably and there are no urgent actions required.

There are additional helpful functions for obtaining more detailed information on the state of the network. These can be accessed via drop-down menus or the Alarm Overview.

Specifying the time period, with a corresponding display of device information, is possible in the sub-menus of the homepage. The relevant period of evaluation can be selected by switching the time window between "current", "last minute" and "history". The "current" setting always displays the node condition (live list) at that particular moment, and the "last minute" option shows the device information over the course of the previous minute. With the "history" pre-selection, all data is displayed since the beginning of the recording or the last time the "Delete data" or “New measurement” function was commanded. You can use these different time references to determine whether EtherNet/IP faults are occurring occasionally or permanently.
3.1.1 Alarm overview

In the alarm overview the number of unacknowledged alarms are indicated to you. The entries in the alarm list are opened automatically with a mouse click on the alarm bell.

You can also perform the following functions in this window:

**Acknowledge alarms:** Unacknowledged alarms are acknowledged, but the entries stay in the alarm list. The switch contact for the alarm is reset.

**Delete alarms:** All entries in the alarm list, including snapshots for this, are deleted.

**Delete data:** All previously recorded data is reset and the network analysis is restarted. The device information (IP address, EIP name) and configured settings are retained.

**New measurement:** This item is to be applied in the event of alternating use in different EtherNet/IP systems. By selecting this function, all previous entries including the node list are deleted, and the network analysis is restarted. Any configuration settings made are retained.

3.1.2 Timeline

The timeline offers you a compact visual overview of the state of the network over the course of time. If different network statuses are analysed within the course of the monitoring period, the point in time when the respective status change started is presented as a new node (maximum 50 entries). Detailed information accumulated within this time frame can be accessed by selecting one such node. The minimum time period for a status change (new nodes) is one minute.

![Timeline entry](image)

Figure 8: Timeline entry

The individual status changes can be adjusted for each node separately.
(See point 3.4.2.2 Device status.)
3.1.3 Network overview

You obtain a complete overview of all the important quality parameters of the EtherNet/IP master system through the “Network overview” selection window. These form the basis for evaluating a network’s stability. The individual parameters are explained in more detail in point 4. Device parameters. To make it easier to evaluate the quality parameters, they can be coloured according to predefined acceptance values. (see point 3.4.2.5 Control mode)

![Network overview](image)

Figure 9: “Network overview” selection window

3.1.4 Node overview

This overview provides you with a complete outline of all devices communicating within the EtherNet/IP network. The individual devices are marked in different colours based on node condition and communication protocol (EtherNet/IP or acyclical communication). The meaning of the respective statuses is explained in the legend at the top.

For greater clarity, you can select the displaying of different types of protocol and individual evaluation criteria. To display all configured device Information (PN-Name, IP-Adresse), it is possible to start a device scan to retrieve the information (see section 2.5 WEB INTERFACE).

![Device overview](image)

Figure 10: “Node overview” selection window
For a detailed view of device information, select the relevant device with a mouse click. The essential data for evaluating the communication quality of this node is then displayed.

As a sub-item to the detailed information, additional, more detailed **device-related** data is listed through the “Network statistic” page.

**Figure 11: Detailed information window**

<table>
<thead>
<tr>
<th>Metric</th>
<th>Last minute</th>
<th>History</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Broadcasts</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>All (of these Ethernet/IP)</td>
<td>1</td>
<td>807</td>
</tr>
<tr>
<td><strong>Multicasts</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>All (of these Ethernet/IP)</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>Frames (sent)</strong></td>
<td>18,033</td>
<td>25,857,621</td>
</tr>
<tr>
<td>All (of these Ethernet/IP)</td>
<td>(18,000/99.92%)</td>
<td>(25,844,740/99.93%)</td>
</tr>
<tr>
<td><strong>Frames (received)</strong></td>
<td>18,032</td>
<td>25,857,544</td>
</tr>
<tr>
<td>All (of these Ethernet/IP)</td>
<td>(17,999/99.92%)</td>
<td>(25,844,500/99.93%)</td>
</tr>
<tr>
<td><strong>Bytes (sent)</strong></td>
<td>1,73 MB</td>
<td>2.45 GB</td>
</tr>
<tr>
<td>All (of these Ethernet/IP)</td>
<td>(1,70 MB/99.97%)</td>
<td>(2.40 MB/99.99%)</td>
</tr>
<tr>
<td><strong>Bytes (received)</strong></td>
<td>1.91 MB</td>
<td>2.74 GB</td>
</tr>
<tr>
<td>All (of these Ethernet/IP)</td>
<td>(1.80 MB/99.99%)</td>
<td>(2.74 MB/99.99%)</td>
</tr>
<tr>
<td><strong>Error frames (sent)</strong></td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>All (of these Ethernet/IP)</td>
<td>(0%)</td>
<td>(0%)</td>
</tr>
<tr>
<td><strong>Error frames (received)</strong></td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>All (of these Ethernet/IP)</td>
<td>(0%)</td>
<td>(0%)</td>
</tr>
<tr>
<td><strong>Payload (sent)</strong></td>
<td>573.00 MB</td>
<td>822.72 MB</td>
</tr>
<tr>
<td><strong>Payload (received)</strong></td>
<td>752.99 MB</td>
<td>1.06 GB</td>
</tr>
</tbody>
</table>
3.1.5 Network statistics

Further detailed information on the whole EtherNet/IP network is displayed below the “Network statistics” selection window.

![Table showing network statistics]

Figure 13: Whole system network statistics
3.2 Alarms

This overview represents a list of all alarm entries since the restart or the resetting of alarms through the “Delete alarms”, “Delete data” or “New measurement” commands. All unacknowledged entries are indicated with the icon. The maximum quantity of saved alarms is 2,048. Any additional entries over that overwrite the oldest entries.

An entry is automatically made in the alarm list, including a telegram record (snapshot), when a triggering event occurs. Such an entry will contain all important information, such as the device address, fault event and time. In addition to an entry in the alarm overview, the value for unacknowledged alarms increases by one. The saved snapshots can be downloaded by pressing the disc icon and opened with the “Wireshark” software (this software is included in the scope of supply).

The following functions are also available to you in this menu:

**Refresh:** Updates the entries in the alarm list

**Manual snapshot:** Records the current telegram traffic, which is also stored as an entry in the alarm list.

**Download as ZIP:** You can download all snapshots and a currently created log as a ZIP archive through this option.
3.3 Evaluation

The evaluation menu contains the “Netload chart” and the “Report function”.

3.3.1 Netload chart

In the chart function, this sub-menu provides a quick visual overview of the netload performance of the communication route. Here data is distinguished between incoming and outgoing netloads and presented in second and minute-cycles.

![Netload chart](image)

Figure 15: Netload charts

3.3.2 Reports

The report function allows for all information gathered since the beginning of the recording to be documented in a report in summary form. These reports are stored in the report directory and can be exported from here or printed out. The reports can be used for one's own documentation or as an acceptance report.

![Reports](image)

Figure 16: Reports

For the complete topology to be shown in the log printout, the “Print Background” function must be activated in printer settings.
The report function can also be used for the automated creation of reports (see section 3.4.2.4 Automated report).

### 3.3.3 Jitter overview

For each update rate that was set in the Ethernet-IP network, the jitter overview displays the corresponding jitter values that were detected, including global values and device-specific values. At a glance, you can see the update rates and devices that have increased jitter values.

The jitter overview provides overview of all update rates determined in the Ethernet-IP network as well as the corresponding percentage jitter values. With this information, you can see at a glance at which update rates and devices there are increased deviations in clock behavior.

### 3.4 Configuration

Within the configuration menu, you can make changes to the general device settings of the EIP-Inspektor® and adapt the monitoring function specifically to your EtherNet/IP network.

All entries are saved in the device by pressing the “Adopt” button or reset to the default setting through “Reset” + “Adopt”.

The functions are described individually below.
### 3.4.1 System

Basic device settings, such as date / time, device name, IP address, etc., are displayed in the system settings and can be changed here. The entries are kept in the event of power failure or device modification.

![System settings](image)

> **Figure 17:** System settings – complete overview
Web interface and selection functions

3.4.1.1 General

In this sub-menu, entries can be made for device name, installation location, network name and notes that provide a more detailed description of the device and the network to be monitored. In addition to these entries, this menu allows setting up a password for the INspektor®. This password will then be required for all changes made to device and monitoring settings.

Furthermore, deactivating and calibrating the display is possible in this window.

![Figure 18: System settings – general](image)

3.4.1.2 Time and language settings

In this menu, settings are made for the system time and for the default language of the EIP-INspektor®. The system time can either be entered manually, be adopted automatically from local PC system time, or be retrieved from a time server.

![Figure 19: Time and language settings](image)

In order for the time to be displayed correctly in the log, you must always specify the time zone, both if the time is entered manually and if it is retrieved automatically.
3.4.1.3 Network

Under this item the network address settings are defined for both the “ACTIVE” and “PASSIVE” network connections of the EIP-INspektor® (e.g. address, subnet mask, gateway). In this process, you can decide whether you want to use a fixed address or if the IP address should be obtained automatically (DHCP).

In addition, the current status of the interfaces (connected / not connected) is displayed.

The configuration of a mirror port is also possible in this menu. The function allows telegrams that are recorded to the diagnostic ports (IN / OUT) to be forwarded to the active or passive web interface. This function is deactivated by default after each boot of the device.

![Network settings](image)

Figure 20: Network settings

To ensure error-free access to the Web interface, addresses from different address ranges or subnets must be assigned to both network connections

3.4.1.4 Notifications

With the message function, it is possible to arrange the sending of an email through the EIP-INspektor® in the event of an alarm. To do this you require a valid recipient address, the IP address of the email server resp. SNMP trap host and an Ethernet connection between the device and the server.
For email alerts, it is imperative that the “Email” action has been activated for the desired trigger condition (see section 3.4.2.3 Triggers & Alarms).

### 3.4.1.5 Digital Input

For configuration of the digital inputs, you can choose between the following actions under this point. You can enter either a specific or an arbitrary slope change, and multiple actions per input.

- Disable alerts
- Delete data
- New measurement
- Create report
- Acknowledge alerts
- Reset digital output
- Disable diagnosis

A delay of the recording start can be set via the item „Measurement start delay“. This makes it possible to eliminate the start-up process from the monitoring function in the case of a slowly starting system.

### 3.4.1.6 Factory reset

Here you can reset the EIP-INspektor® to default settings. You have the option to retain the network settings, or to reset them as well. After the reset, the device is available again immediately.
Web interface and selection functions

In a reset to default settings, all previously made settings and records are lost.

3.4.1.7 Import/Export

By means of the Import/Export function, all settings that have been made, e.g. general device settings and changes to EtherNet/IP monitoring, can be saved, and loaded again into an EIP-INspektor® whenever required.

3.4.1.8 Information

Current resource usage and the firmware and hardware versions of the EIP-INspektor® are displayed in the information overview.
Web interface and selection functions

**Figure 25:** EIP-INspektor® device information
### 3.4.2 Monitoring

You can specifically adjust the monitoring function of the EIP-INspektor® to your network, define customised trigger and alarm thresholds and set up automated reporting with the specifications in these fields.

![Monitoring – complete overview](image)

**Figure 26: Monitoring – complete overview**

#### 3.4.2.1 Device names and monitoring options

The point "Node names and monitoring" allows to assign an alias name to each device. It is therefore possible, for example, to adopt and to save the device model, equipment identifier or installation location from the electrical diagrams. All entries will be visible throughout the entire system.

In addition, this menu allows to deactivate monitoring for individual or newly detected devices or limited the analysis to the device, which communicate exclusively with the corresponding station.

![Overview node names](image)

**Figure 27: overview node names**
3.4.2.2 Device status

It is possible to make adjustments to the display of device status over the entire master system (globally) and to specific nodes in this sub-menu. In this process, a node may adopt the following conditions, depending on the fault event and setting:

- **No fault**
- **Warning**
- **Fault**

In the default setting, the EIP-INspektor® is programmed so that alarms, error telegrams, increased jitter, telegram gaps, telegram overtakes and an increased netload of any node lead to “Warning” status; and failures lead to “Fault” status.

By adding and editing additional event fields, the node conditions can be customised. In this process, node-specific settings overwrite global values. This means it is possible to create node-specific settings to hide fault events which are justified in normal system operation.

**Example:** The system operator must enter a light barrier for a part change. This results in a device alarm (low) which is irrelevant to bus status evaluation. By deselecting the alarm (low) function of the nodes concerned in the EIP-INspektor®, these stay “green” in the display.

As can be seen in the following illustration, in this example the “Telegram gap” event was deselected for the controller and the status change for the ET200SP was fully deactivated.
Web interface and selection functions

Figure 29: Applying filters

The figure below shows the setting options in the editing window for the controller (frame gap → 0) as an example.

Figure 30: Controller telegram gap deactivated
3.4.2.3 Triggers & alarms

For the configuration of alarms and evaluation through switch contact, snapshot and email, the relevant parameters can be set under the item “Triggers & alarms”.

In the device’s default settings, all fault events of any EtherNet/IP node automatically lead to an alarm entry in the status display and timeline, the creation of a fault record (snapshot), the connection of the switch contact and notification via email and SNMP-trap (if configured). The number of telegrams before and after an event can be freely selected between 0 and 50000. This means that the size of the snapshot can be freely selected as required.

Through a variable configuration of fault triggers in the form of different trigger types and special node addresses, it is possible to make the relevant adjustments here for a targeted fault search or targeted node monitoring.

The various options for editing individual filters are described in greater detail below.

By selecting the editing mode via the edit icon, the selection menu opens for adjusting the settings.
The menu presented in Figure 37 is available for specifying the trigger type.

![Figure 33: Trigger types](image)

After choosing the individual trigger types (except “Timeline”), there is the option of global monitoring (all devices) or an address-based selection.

By deselecting the item “Global trigger”, you can select one or more devices from the existing device list via the node menu. The addresses presented are detected independently and system-specifically by the EIP-INspektor®.

![Figure 34: Address list example](image)

The trigger types “Status change” and “Timeline event” each relate to changes in the entries which have been recorded under the item “Node condition” or in the timeline overview.

For threshold-related alarms, the number of **events per second** that should lead to a trigger is specified under this item.
You can make practical use of these setting options to indicate the first signs of deterioration in communication before device failure occurs through an early warning.

The measures for when a trigger event occurs are defined in the options for individual “Actions”.

**Example:** In EtherNet/IP controllers the maximum number of concurrent frame gaps permitted in the default settings without a system malfunction occurring is 3. In order to receive an early warning promptly at this point and prior to failure, the threshold value is set to 2 concurrent frame gaps in the EIP-INspektor®. If there are then occasional single gaps in normal operation for process-related reasons, that can be considered perfectly normal. If these frame gaps accumulate to 2 due to ageing, an alarm is triggered by the EIP-INspektor®; even though the bus system continues to function without device failure. Thanks to this timely warning, you now have time to react before system failure to get to the bottom of the issue.

With the settings in the following example (Figure 39), only the failure of “Drive 0815” causes a trigger. This results in an alert including a snapshot record in EIP-INspektor®, as well as the activation of the switch contact and the sending of an email notification.
3.4.2.4 Automated report

The function "Automated report" provides you with the option of documenting the current system status at pre-set time intervals. These reports are then saved in the device regularly and are thus available to you for opening at any time (see item 3.3.2 Reports).

For the completion of the documentation, both the customer data and that of the system inspector can be added. Furthermore, the different sections for report creation can be selected or deselected, and an individual company logo can be used.

![Selection window for automatic report creation](image)

Figure 37: Selection window for automatic report creation

3.4.2.5 Control mode

To allow rapid visual evaluation of the EtherNet/IP network, individual quality parameters can be coloured by entering specific acceptance values. This setting is used both for the website (see point 3.1.3 Network overview) and for the log.

![Control mode](image)

Figure 38: Control mode
3.4.3 Firmware update

You can perform a firmware update for the EIP-INspektor® using this function, if required. To do this, the new firmware file is selected and uploaded via the “Search” button. Following successful installation, triggering a restart is required in the device with the “Restart” button.

Figure 39: Firmware update
4 Device parameters

4.1 Update rate

The update rate is a fixed value (specific to each device) set in the controller (e.g. 1 ms) indicating the time between data updates in the controller and the I/O device. The decisive criterion for the actual update rate is the netload on the one hand, and the line depth, i.e. the installed network structure and the number of passing devices.

The increasing number of passing devices causes fluctuations in the transit time of telegrams, referred to as "jitter". By measuring the update rates, it has to be shown that telegram jitter does not exceed half the update rate upwards or downwards (max. 50% jitter).

4.2 Bus node failures

In EtherNet/IP node failures are diagnosed by means of the watchdog time of the controller or the node itself. This is determined by the set update time between the controller and node, as well as the number of accepted update cycles with missing I/O data.

If the watchdog time is exceeded, the EIP-INspektor® reports a failure.

4.3 Frame gaps

A telegram gap in EtherNet/IP means the absence of an update time. Equally, a jitter of 100% may suggest a telegram gap. Telegram gaps are frequently caused by incorrect firmware versions of devices. In such cases the devices do not pass on a telegram or "forget" to send off their own telegram.

4.4 Error Frames

This entry indicates the number of faulty telegrams detected in the EIP-INspektor® connection (checksum errors and packet fragments).

4.5 Netload

This includes the netload produced by all reports. This is given as a percentage based on the maximum possible load of a cable at 100 MBit/s. For stable system operation the netload should not exceed 20% in new systems.

4.6 Multicast telegrams

Multicast describes a message transmission from one point to a group and is therefore a form of multipoint connection. There should not be too many of these types of telegram, because they burden the entire network.
4.7 Broadcast telegrams

A broadcast telegram is a message in which data packets are transmitted to all nodes of a communication network from one point. The term “broadcast telegrams” refers to the number of telegrams that have to be received by all nodes.

4.8 Jitter

Ethernet-IP communication is based on maintaining the set update rate of each device with the controller. Positive and negative deviations from this configured update time are referred to as “jitter” in Ethernet-IP.

Jitter of up to 50% of the configured update time is in an acceptable range. Jitter values greater than 50% suggest network performance problems, device issues or an unfavourable layout of the network structure.
5 Support and contact

Should you wish to contact us for any reason, further information can be accessed from this page.

You can find the manual stored in the download area as a quick aid.

Figure 40: Support and contact
6 Sample for controlling the EIP-INspektor®

Input 1: PN-Analyse „START / STOPP“
The input 1 is connected to an output of the PLC which outputs a signal from 0 to 1 (> 10V) as a continuous signal when the machine is enabled ("automatic start-up"). In the case of "automatic operating stop", wanted or unwanted, this enable (continuous signal) must be switched off and is thus set from 1 to 0.

Input 2: Acknowledgment „alarm-warning before the failure“
The input 2 is connected to an output of the PLC and serves to acknowledge the alarm message. This is to be executed as a switching pulse from 0 to 1 (> 10V).

Input 3: Reserve
Output: „alarm – Signaling contact“
The signaling contact is designed as a potential-free break contact. The confirmation is carried out as a function of the thresholds internally set in the EIP-INspektor. Alarms are signaled from 1 to 0.

Explanation of the target function:

- Scenario 1: Avoiding the alarm when the machine is booted:
The EIP-INspektor data are deleted when the signal change at input 1 (START / STOP) of the EIP-INspektor continuous signal from 0 to 1.
At the same time, the alarm input for the switching contact OUT on the EIP-INspektor is to be enabled during this signal change in the PLC. This means that EtherNet/IP alarms / warnings occurring only from this point in time are displayed on the visualization.

- Scenario 2: EtherNet/IP alarm/warning:
For a EtherNet/IP alarm / warning, the NC (Normally Close) contact "OUT" The input on the PLC is switched from 1 to 0 and thus an alarm / warning for the visualization is output.
If the EtherNet/IP alarm is acknowledged at the visualization, the output at the PLC, which is connected to input 2 (acknowledgment) of the EIP-INspektor, is to be provided with a switching pulse from 0 to 1. The alarm is acknowledged and the alarm contact is reset to the EIP-INspektor.
Scenario 3: Automatic logging of the EIP-INspektor:
In order to obtain a trace of the network state, a protocol is automatically created each time the machine is switched off in the EIP-INspektor. This is achieved by the use of the signal **AUTOMATIC START / STOP** during the signal change of the duration signal 1 to 0 at input 1 (START / STOP) of the EIP-INspektor.

6.1 TiA-Poratol Program example
7 Block diagram

The following image is a schematic diagram of the EIP-INspektor®.

![Block diagram of EIP-INspektor®](image)

Figure 41: Block diagram
8 Technical data

- Voltage supply: +24V DC
- Tolerance: ±10%
- Power consumption: Max. 300 mA
- Dimensions (W x H x D): 105 x 125 x 132 (in mm)
- Assembly: TS35 DIN top-hat rail (EN 50022)
- Weight: 0.840 kg
- Protection class: IP20
- Operating temperature: +5 °C to +55 °C
- Storage temperature: -20 °C to +70 °C
- Relative air humidity: 10%…90%
- Meters Above mean sea level: max 3000m

8.1 Technical drawing

**Figure 42: Front view**

**Figure 43: Side view with plugs and top-hat rail mounting**
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